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# Pega User Guide

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### Guide

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Taxonomy editor which  
is available on the user  
portal Dashboard  
allows you to define a  
single or multiple  
category levels for the  
classification and  
grouping of content.

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## **Pega Knowledge Management User Guide**

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Guide Pega Field  
Service re-envisions  
field service operations  
from a customer to a  
field worker. This single  
application unifies an  
industry-leading  
customer service  
dashboard with  
innovative scheduling  
capabilities, a powerful  
yet intuitive dispatcher

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console, and a rich mobile offering - all atop the Pega Platform that's designed for the ease of customization.

## **Pega Field Service User Guide | Pega**

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UPDATED:April2016.

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Chapter1:PegaMarketin



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**Pega Customer  
Decision Hub 8.5  
User Guide | Pega**  
PegaKM User Guide 1  
This guide provides an  
introduction to the

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features and process flows implemented in Pega Knowledge Management (PegaKM). Intended Audience This guide is intended for content authors and business users. It also contains implementation and configuration information appropriate for project team members. Guide Organization

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#### **Pega Community**

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11

### **Pega Marketing User Guide**

The documentation on how to use NBAD templates is a part of the Pega Marketing User Guide. There is a separate chapter there on the topic titled "Importing Next-Best-Action settings from a template". There is no separate user guide that is titled "NBA Designer Templates

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## **NBA Designer Templates User Guide - Pega**

Discover what Pega can do for your business. Customer Engagement. Engage with empathy & adapt instantly. Customer Service. Triage volume, take out cost. Intelligent Automation. Build apps fast, automate anything.

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## **Customer Engagement and Intelligent Automation Software | Pega**

The Pega UI platform. Pega is a complete web-based front-end framework driven by HTML5, CSS3, and JavaScript with web components. Pega UI is data-driven and highly dynamic with options for stateless or stateful. Using design templates, Pega allows

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UX designers to define, add, and govern standards throughout the development process.

### **Pega Cosmos design system**

Regards Stefano Pega  
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If you've driven a car,



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used a credit card,  
called a company for  
service, opened an  
account, flown on a  
plane, submitted a  
claim, or performed  
countless other  
everyday tasks,  
chances

## **Pega User Guide - RTI**

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cloud software for  
customer engagement  
and operational  
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### Guide

most recognized and successful brands rely on Pega's AI-powered software to optimize every customer interaction on any channel while ensuring their brand promises are kept.

### **Search | Pega Academy**

Looks like Pega's recommendation is to use NBA designer from 8.4 onwards and get away with Traditional

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Campaigns approach. Business would like to run 3 recurring schedules on any given day. And each run would target specific audience, offers and adaptive model. Offers data would be delivered to downstream systems in the form file(s).

**NBA Designer - Pega Marketing 8.4 | Collaboration Center**

The Technical

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Documentation Specialist is responsible for authoring supporting technical documentation that describes a Pega application. This content, in the form of online knowledgebase articles, user guides, and context-sensitive product Help, must address the needs of multiple audiences, including business users and technical

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implementers, enabling them to fully utilize the technology to solve their business problems.

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